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Available Services

- Filing of medical claims.
 - This includes Medicare, Medicaid, TRICARE/CHAMPUS, and all private insurance.
- Patient statement billing.
 - This includes sending statements out to patients verifying what they owe, whether they owe anything that insurance did not cover or confirming that their insurance covered everything and everything in between.
- Dialogue with patients regarding accounts.
 - If any patient has a question regarding their account (such as verifying that their account is current or they have a question on why they may owe a certain amount of the bill instead of their insurance), they may contact me.
- Verification of EOB (Explanation of Benefits) with original claim forms for accuracy.
 - When the insurance company sends out the EOB, I will offer to review the EOB and compare it to the original claim sent it to ensure that everything is correct. If any issues arise with the EOB compared to the original claim, I will contact the insurance company review the situation and ensure that accurate payment is made.
- Regular meetings to review the account.
 - These meetings can be conducted as often as you would like (weekly, monthly, quarterly, etc.). These meetings would cover claims filed and paid since the last meeting, what had to be written off, what was paid by insurance, and what was paid by patients among other topics.
- Fully electronic capable.
 - Paper claims may take days to be delivered and there is no proof given that the claim was received. On top of that, the insurance company must then enter the information into a computer (digitize the claim) and then process the claim.
 - When a claim is sent electronically, it is received instantly and is already digitized. Also, processing begins immediately and one can easily check that the claim has been received